Comparisons of Job Characteristics

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks

(43-4181)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 84

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	18.4	13.8	<<	Extensive education and/or training may be required
Transportation	4.6	8.0	2.7	<<	Extensive education and/or training may be required
Clerical	7.3	7.9	4.0	<<	Extensive education and/or training may be required
Geography	3.9	5.0	2.7	<<	Extensive education and/or training may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation:

92

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating		Evaluation of Focus Occupation	
Active Listening	11.0	14.1	9.2	<<	Extensive development of skills in this area may be required	
Service Orientation	7.9	12.8	8.6	<<	Extensive development of skills in this area may be required	
Persuasion	7.4	10.8	5.7	<<	Extensive development of skills in this area may be required	
Negotiation	6.8	9.5	5.5	<<	Extensive development of skills in this area may be required	

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 90

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	14.9	11.1	<<	Extensive improvement in abilities may be required
Speech Recognition	9.9	14.8	9.7	<<	Extensive improvement in abilities may be required
Speech Clarity	10.2	14.0	8.9	<<	Extensive improvement in abilities may be required
Oral Comprehension	12.5	13.9	11.2	<	Some improvement in abilities may be required
Near Vision	11.1	11.1	10.0	<	Some improvement in abilities may be required
Information Ordering	9.9	10.8	8.0	<<	Extensive improvement in abilities may be required
Written Comprehension	11.0	10.8	9.0	<	Some improvement in abilities may be required
Deductive Reasoning	10.6	10.1	8.2	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 67

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)

Work Activities	Exclusivity of Activity
Answer customer or public inquiries	41
Calculate monetary exchange	67
Compute financial data	53
Operate business machines	68
Provide customer service	14
Sell products or services	69
Use computers to enter, access or retrieve data	3

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 88

Focus Occupation: Cashiers (41-2011)

Associated Occupation: Reservation and Transportation Ticket Agents and Travel Clerks (43-4181)

Tools and Technologies	Exclusivity
Calculating machines and accessories	3
Computer printers	2
Computers	1
Currency vending machines	31
Data management and query software	1
Industry specific software	1
Service and ticket vending machines	80

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.